

WHAT YOU NEED TO KNOW ABOUT OVERDRAFTS AND OVERDRAFT FEES

STANDARD OVERDRAFT PLAN (HONOR PAY)

What is an overdraft?

An overdraft occurs when you do not have enough money in your account to cover a transaction, or the transaction exceeds your available balance, but we pay it anyway. "Available Balance" is your account balance less any holds placed on your account. We can cover your overdrafts in two different ways:

1. We have standard overdraft practices called Honor Pay that comes with your account, when you are in good standing with us (for more information, see "Overdraft Plan (Honor Pay) Disclosures" below).
2. We also offer overdraft protection plans referred to as Overdraft Transfer, such as a link to your other accounts, which may be less expensive than our standard overdraft practices. For more information, see "Overdraft Protection Plan (Overdraft Transfer) Form and Disclosure" below).

This notice explains our Honor Pay practices. Our Non-sufficient Funds (NSF) fee practices are explained in the disclosures that follow.

What are the standard overdraft practices under Honor Pay?

We may authorize and pay overdrafts for checks and other transactions made using your checking account number, and automatic bill payments.

We do not authorize and pay overdrafts for ATM transactions and everyday debit card transactions, unless you ask us to.

We pay overdrafts at our discretion, which means we do not guarantee that we will always authorize and pay any type of transaction. If we do not authorize and pay an overdraft, your transaction will be declined.

What fees will I be charged if you pay my overdraft?

Under our Honor Pay program:

- We will charge you a fee of \$25.00 each time we pay an overdraft.
- Connect Card and Free Student Checking: We may honor your overdrafts up to \$100 in the negative.
- All other accounts: We may honor your overdrafts up to \$1,000 in the negative.

What if I want you to authorize and pay overdrafts on my ATM and everyday debit card transactions?

If you want us to authorize and pay overdrafts on ATM and everyday debit card transactions, you can make the selection to do so in the Courtesy Pay widget under the Accounts tab in CFCU digital banking. You can also call 800-522-3535, visit comfedcu.org, or request a paper form and present it at a branch or mail it to: 4141 NW Expressway, Suite 200, Oklahoma City, OK 73116.

You have the right to revoke your consent at any time using CFCU digital banking, or by contacting us at the above address/phone number(s).

OVERDRAFT PROTECTION PLAN (OVERDRAFT TRANSFER) DISCLOSURES

You may choose an overdraft protection plan that “links” your accounts in order to cover your overdrafts. This program is called Overdraft Transfer. Please see "Overdraft Plan (Honor Pay) Disclosures" for other important information regarding the terms and conditions of our overdraft programs.

How does it work?

You can tell us to “link” a savings or loan account to your checking account, so if you cause an overdraft, we will transfer money from your linked account to pay the overdraft. If there’s not enough money in any of your linked accounts, we will follow our Standard Overdraft Plan (Honor Pay) and the instructions you have given us for ATM and every day debit card transactions.

What fees will I be charged?

- A transfer fee of \$2.00 each time we transfer funds. This fee is waived if you initiate the transfer by any other method.
- If you have no money available in any of your linked accounts:
 - A Non-Sufficient Funds (NSF) fee of \$25.00 each time we reject an item; **OR**
 - An overdraft fee of \$25.00 each time we pay an overdraft using our Standard Overdraft Practices (Honor Pay), **OR** to pay an ATM or everyday debit card transaction if you have authorized us to do so.

Also note:

- There is no limit on the total fees we can charge you for overdrawing your account.
- We may increase fees at any time. See our fee schedule for the most current fees.

If you want to link your accounts, you can make the selection to do so and set the order of accounts to pay your overdrafts in the Overdraft Protection widget under the Accounts tab in CFCU digital banking. You can also call 800-522-3535, visit comfedcu.org, or request a paper form and present it at a branch or mail it to: 4141 NW Expressway, Suite 200, Oklahoma City, OK 73116.

If you link a line of credit account:

- Amounts will be added to a line of credit in increments of \$0.01. For example, if your transaction causes an overdraft of \$5.00, \$7.00 will be charged to your line.
- Fees will be added to the balance and interest will accrue on the entire balance at the rate disclosed in your line of credit agreement.

If you link a savings account:

- The number of transfers permitted may be limited. See your Membership Agreement, Electronic Funds Transfer Agreement, or Truth-in-Savings disclosures for more information.

Right to Revoke

You have the right to revoke or change your overdraft elections at any time through CFCU digital banking, or by contacting us at 800-522-3535, visiting a branch, visiting comfedcu.org, or requesting a paper form and presenting it at a branch or mailing to: 4141 NW Expressway, Suite 200, Oklahoma City, OK 73116.

OVERDRAFT PLAN (HONOR PAY) DISCLOSURES

The following terms apply when overdrafts occur on your accounts, regardless of which overdraft service or protection program you choose. This document is incorporated into your Membership and Account Agreement as if fully set forth therein. If the terms of this document are in conflict with terms described in your Membership and Account Agreement, the terms of this document will control. By signing the document entitled, "What You Need to Know About Overdrafts and Overdraft Fees", and by using your checking account, you agree to the following.

Understanding Your Obligations Regarding Overdrafts

- We use available balance to determine whether you incur overdrafts and associated fees.
- The law permits us to pay items drawn on your account in any order, even if the order in which we pay items causes an overdraft. We may honor any item or instruction even if it creates an overdraft or negative balance in your account or if it violates any minimum balance requirement or other requirements of the account, in which case you agree to pay all fees, penalties or other charges imposed on you as well as costs incurred by us.
- Online postings and transactions are not made, and balance information is not updated, in real time or instantaneously.
- Any item or transaction may be presented multiple times when it has been returned unpaid for any reason and we have no control over this. Each presentment will be charged a separate overdraft or NSF fee even if it is on the same item.
- Preauthorization holds for debit card transactions placed on sufficient available funds do not guarantee that an overdraft or NSF item will not occur. Transactions may occur after the preauthorization hold that reduces the balance before the final debit card transaction posts to the account (e.g., a previously written check may clear). In such case, you will not be charged an overdraft or NSF fee.
- Having the ability to overdraw, even if you have overdraft protection, does not relieve you of your duty to make sure you have enough money in your account to cover your transaction.
- Excessive or repeated overdrafts can lead to suspension or termination of your checking account.
- It is your responsibility to monitor and balance your accounts. You are responsible for any overdrafts caused by you or any joint owner on your account. You must repay any overdraft amounts and bring your accounts current at least once every 14 calendar days.
- We do not have to notify you if your account does not have enough money to cover drafts, fees or other posted items.
- We may not pay your overdrafts if you are not in good standing with us. Good standing means:
 - You have an account for at least 60 days
 - You keep or bring the account to a positive balance at least once every 14 days
 - You are current on all loans and obligations
 - You have a direct deposit of \$500 or more per month for at least 2 consecutive months.
 - If you do not meet the 'Good Standing' requirements, you can re-qualify for the Honor Pay program once these requirements are met.

- We reserve the right to change fees, change programs, or discontinue programs at any time.

Understanding Your "available balance" versus "actual balance"

Your checking account has two kinds of balances: an "actual balance", and an "available balance". Both balances will change with any given check, debit card, or other transaction as you use your checking account.

What is "actual balance"?

Your "actual balance" is the actual amount of money in your account at any given moment in time. It may be referred to on your statement as "current balance" or simply "balance". It reflects items that have been fully processed and actually posted to your account but not transactions that are still processing or "pending". Some people say these transactions "have cleared my account".

What is "available balance"?

Your "available balance" is usually a different number than your "actual balance". Your "available balance" is the portion of your actual balance that is available for immediate withdrawal or to pay other debit items; it takes into account standard funds availability holds under our Funds Availability Policy, as well as any pending debits and credits we have received but not yet posted to your account (for example, preauthorized debit card transactions, pending checks, transfers, withdrawals, or other holds on your account). Items still in process or on hold may be referred to as "pending" on your online banking. The available balance changes throughout the day as transactions occur.

Available balance is the amount of money you have in your account that is available for you to use without incurring an overdraft fee. This is the number you should use when determining whether any of your items or transactions will cause you to overdraw your account.

The following examples show how your balances work and how an overdraft can occur:

- Assume you have an actual balance of \$100.00 and an available balance of \$100.00. (This means that all transactions have cleared and you have no pending transactions because you haven't used your account). Now, if you swipe your debit card at a restaurant for \$35.00, a hold will be placed on your account as the transaction is processed, and your available balance will be reduced to \$65.00. Your actual balance, however, remains \$100.00 until that transaction is actually posted to your account.

Now assume that a week prior to the transaction at the restaurant, you had written a check to your friend for \$75.00. She cashes it while your available balance is \$65.00. This will cause an overdraft on your account because the check is for more than the available balance, even though the \$35.00 restaurant transaction has not yet posted to your account. The total transactions were \$35.00 (restaurant) + \$75.00 (check) = \$110.00, when your balance was only \$100.00. Once both transactions are posted to your account, your actual balance will be negative \$10.00 and your available balance will be \$0.00. You will need to deposit more money into your account to avoid further overdrafts and fees.

- Assume you just deposited a large check (over \$5,000.00) into your checking account this morning. Under federal regulations, we can delay availability of those funds for a certain number of days. If we do so, we will notify you at the time you make the deposit. Until the deposited funds have cleared and the hold has been lifted, you will not have those funds as part of your available balance. So, if your available balance at the time you deposit a \$6,000.00 check is \$100.00, your available balance will still be \$100.00 until the hold is lifted. If you had written a

check for \$4,000.00 last week and that check is posted before the hold on the \$6,000.00 deposit is lifted, an overdraft will occur.

Reliability of Your Available Balance

You can view both your actual balance and available balance online. The available balance and actual balance listed may not be completely accurate at any given time you view it because it may not yet reflect any pending items, e.g., you may have written checks that have not been cashed or deposited yet or you may have preauthorized recurring payments that haven't processed yet.

You should keep all outstanding items in mind when determining your balance for overdraft purposes. It is your responsibility to know what transactions you may still have outstanding.

Will a debit card transaction hold always be the exact same amount as the actual transaction?

No. Some merchants, particularly gas stations, hotels, car rental agencies, and sometimes restaurants will preauthorize an amount greater than your actual transaction. For example, gas stations may preauthorize up to

\$75.00 because they don't know how much gas you will buy at the time you swipe your card. This hold should only last a few hours before it is released and the actual transaction amount is known. This actual amount is often referred to as the "final settlement request" by the merchant to the bank.

A hotel may preauthorize an amount equal to one night's stay, and can hold that amount for up to 72 hours at the time you make reservations. When you check in, it can also place another authorization to cover any incidental expenses you may incur during your stay. Once you check out and the hotel processes the transaction, the actual amount that you incur (final settlement) will be posted.

Car rental agencies can also preauthorize an amount greater than the rental to cover any incidental expenses you may incur and will process the actual amount (final settlement) once you return the vehicle and the rental contract is completed.